

Phone in Wellness Claim Procedure

Call 800-226-2371 and ask for "Phone in Wellness Claims"

Be prepared to answer the following questions:

- Your Name or policy number
- Who had the wellness test? You or a covered dependent? Give their name(s).

If dependent is a child, date of birth, dependency and marital question may apply

- Type of test
- Name of facility, clinic or Dr.'s office that performed test
- Phone number of where test was performed
- Date of Service

Call center may ask you some identifying questions and may verify your mailing address.

Make sure you are prepared to answer all of the above. If you can not or if verifying information is incorrect or not useable the claim will not process by phone.